

It has been brought to our attention that some residents are not receiving City Notifications, although they have signed up for them. As a reminder, if your phone number or e-mail has changed and you are in fact signed up this would prevent you from receiving the notifications. You will need to log in to your account and edit your information. If you have forgotten your password the reset link will be sent to the e-mail address you entered when you first signed-up, which is why some are not receiving their reset link. If this is the case you will need to contact, [connectsupport@blackboardconnect.com](mailto:connectsupport@blackboardconnect.com) or call 866-360-2155 for further assistance.

If you have not signed up, please visit [villageoftikiisland.gov](http://villageoftikiisland.gov) and scroll all the way to the bottom of the page and you will see a "Sign Up Now" "ConnectCty" button. Click on it to join, but most importantly write your password down. You will need it to edit/delete your information when and if it should change in the future.

In addition, please be sure to check your spam folder.

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